



FEDERAL OCCUPATIONAL HEALTH

Improving the health, safety, and productivity of our Federal employees.



JEFFERY D. DUNLAP

Jeffery D. Dunlap was appointed Director of the Division of Employee Assistance Program (EAP), Federal Occupational Health Service (FOH), Office of the Assistant Secretary for Administration and Management, U. S. Department of Health and Human Services (HHS) on September 4, 2008.

As Director, he provides leadership to a program which covers over 800,000 Federal employee lives and generates over \$25 million in annual revenue. As a service area manager, he develops approaches and plans to improve business processes, increase operational efficiency and enhance customer service. He recently completed a comprehensive organizational assessment and improvement initiative of the EAP to position the program for future growth.

Mr. Dunlap has over 25 years of service dedicated towards improving public health. Common themes of workforce development, policy innovation, program execution, and re-engineering permeate his career. Prior to his appointment with FOH, Jeff served as Senior Advisor in the Program Support Center's Immediate Office of the Director where he provided leadership on business process improvement. Jeff also has served as Senior Advisor to the Deputy Director of the Agency for Healthcare Research and Quality where he provided direction on strategic planning and competitive sourcing.

He has had a variety of leadership positions across HHS. He was instrumental in standing up HHS' Office of Medicare Hearings and Appeals and led the Immigration Health Services' successful A-76 competitive sourcing proposal. He has served as Director, Division of Health Center Development at the Health Resources and Services Administration (HRSA). In this role, he led all competitive grants under the President's Health Center Initiative. He served as Senior Advisor to the Associate Administrator for Primary Health Care and directed its Office of Policy, Evaluation, and Data. In this position, he managed Bureau's \$1.8 billion budget and oversaw the network's data system encompassing over 3,700 delivery sites. During his leadership, Office of Management and Budget rated the program "effective" and one of the top 10 in government. He also directed the Division of State, Community, and Public Health in the Bureau of Health Professions and served as Senior Advisor to the Associate Administrator of Field Operations. Additionally, Jeff secured Federal appointment as a Presidential Management Intern and served as a Peace Corps Volunteer in Ecuador.

He received his Bachelor of Arts in International Relations from Syracuse University and received his Master's of Science in Public Health in Health Policy and Administration from the University of North Carolina at Chapel Hill where he was recognized as a Chancellor's Scholar.

Jeff was selected by HHS for the Senior Executive Service (SES) Career Development Program and has been certified by Office of Personnel Management as SES eligible. Jeff has also been selected as a Fellow by the Council of Excellence in Government and as a Public Health Leadership Society Scholar.